Travel Resources

When you're ready to hit the road, the trails—or the high seas, get in the know first. These sites and resources are especially geared to travelers with disabilities.

General Travel Resources

ABLEDATA-Travel Resource Center

ABLEDATA provides objective information on assistive technology and rehabilitation equipment available from domestic and international sources to consumers, organizations, professionals, and caregivers within the United States.
Phone: 800-227-0216
Website: www.abledata.com/abledata.cfm?pageid=113573&top=16052&ksectionid=193266

Society for Accessible Travel and Hospitality (SATH)

SATH is a nonprofit organization that acts as a clearinghouse for accessible tourism and seeks to change regulations and legislation to create a barrier-free environment throughout the travel and tourism industry.
Phone: 212-447-7284
Website: www.sath.org

Global Access Disabled Travel Network

Excellent international travel resource provides facts on accessibility and laws in various countries. First-time travelers with disabilities will appreciate the "Trip Planning, Tips & Resources" page.
Website: www.globalaccessnews.com

DisabilityInfo.gov— Online Resources for People with Disabilities

An online federal government travel resource for people with disabilities.
Website: www.disabilityinfo.gov/digov-public/public/DisplayPage.do?parentFolderId=126

Centers for Disease Control and Prevention

Travelers Health page provides information on diseases and vaccinations needed for every country, and many more resources.
Phone: 800-232-4636
Website: www.cdc.gov/travel

Scootaround, Inc.

Scooter and wheelchair rentals in 500 North American destinations.
Phone: 888-441-7575
Website: www.scootaround.com

Air Travel

Accessible Air Travel Guide for People with Disabilities from the United Spinal Association

This helpful booklet informs individuals with disabilities of their rights as passengers on commercial airlines and how to adequately prepare to ensure their air travel experience is enjoyable. It also provides valuable insight on a multitude of air carrier procedures, such as information about requirements for foreign airlines, what to expect in terms of equipment liability, how to file a complaint, and airport screening requirements. To obtain a free copy, please visit www.UnitedSpinal.org and click on the "PUBLICATIONS" link.

Department of Transportation's Aviation Consumer Protection Division

The proper training and use of access equipment is a requirement of the federal Air Carrier Access Act. Anyone who has been discriminated against because of their disabilities, by an airline or airline employee, should speak to the airline's on-site Complaint Resolution Officer or file a complaint with the airline and the Department of Transportation's Aviation Consumer Protection Division (ACPD). You may call the ACPD at 202-366-2220 (TTY 202-366-0511). Calls are returned Monday through Friday, generally between 7:30 am and 5:00 pm Eastern time. Complaints may also be submitted via the web at http://airconsumer.ost.dot.gov/problems.htm.
Website: http://airconsumer.ost.dot.gov/index.htm

Department of Transportation/Aviation Consumer Protection Division-Disability Information Hotline

The hotline provides general information to consumers about the rights of air travelers with disabilities, responds to requests for printed consumer information, and assists air travelers with time-sensitive disability-related issues that need to be addressed in "real time." Hours of operation are 7 a.m. to 5 p.m. Eastern Time, Monday through Friday except federal holidays.
Phone: 800-778-4838 (voice); 800-455-9880 (TTY)
Website: http://airconsumer.ost.dot.gov/hotline.htm

Disability and Business Technical Assistance Centers (DBTAC)—Southwest ADA Center

The DBTAC Southwest ADA Center is the Southwest's leading resource on the Americans with Disabilities Act and related disability rights laws. It is one of ten regional DBTACs funded by the National Institute on Disability and Rehabilitation Research (NIDRR). The site contains information on the Air Carrier Access Act (Air Travel).
Phone: 800-949-4232
Website: http://www.ilru.org/dlrp/html/topical/aircarrier/index.html

Road

Rental Car Companies
For information on renting a vehicle with hand controls it is recommended you contact local and national rental car companies for availability.

Wheelchair Getaways, Inc.
Provides wheelchair accessible van rentals for people with disabilities.
Phone: 800-642-2042
Website: www.wheelchairgetaways.com

Train

Amtrak
Information on reservations, accessible coaches and sleeping accommodations, and boarding.
Phone: 800-USA-RAIL (800-872-7245); 800-523-6590 (TDD/TTY)
Website:
http://www.amtrak.com/servlet/ContentServer?pagename=Amtrak/Page/Collection_Page&cid=1080080554568&c=Page&ssid=139

Travel Agencies

Accessible Journeys
Phone: 800-846-4537 or 610-521-0339
Website: www.disabilitytravel.com

Parks and Trails, Accessible Camping, and Outdoor Adventures

Access Pass (formerly Golden Access Passport)
A free lifetime entrance permit to all federal parks, monuments and recreation areas charging entrance fees. It also provides a 50% reduction of camping fees. Note that it does not provide a discount at concession facilities nor does it cover "user" fees, such as the cost of cave tours. The Access Pass is issued to United States residents who are blind or permanently disabled.
Website: http://store.usgs.gov/pass/access.html

State Parks
Click on individual state name to find your state's parks.
Website: www.stateparks.com/usa.html

National Park Service

The National Park Service has developed and made available a website, which showcases trails, activities, and other features that are accessible at units of the National Park System nationwide. The information presented is a sampling of the accessible facilities and programs available to visitors throughout the National Park System.
Website: http://www.nps.gov/pub_aff/access/

Handicapped Travel Club, Inc.

The Handicapped Travel Club, Inc. was formed in 1973 to encourage traveling for people with a wide range of disabilities. The HTC encourages people with disabilities and their families to travel, to meet and to share information on making recreational vehicles accessible for the disabled. There is a membership fee.
Phone: 305-230-0687
Website: www.handicappedtravelclub.com

Wilderness Inquiry

Wilderness Inquiry is a non-profit organization that helps people from all walks of life to personally experience the natural world. Their mission is to make adventure travel accessible to everyone, regardless of your age, background or ability.
Phone: 612-676-9400 or 800-728-0719
Website: www.wildernessinquiry.org

National Recreation Trails

The National Recreation Trails online database includes accessibility information, such as surface, grade width, etc. It is searchable by state, trail name, etc.
Website: http://tutsan.forest.net/trails/default.htm